

Dedicated Medical Delivery Solutions



Medifleet, a division of Fleetgistics, provides healthcare organizations with broad-ranging delivery services through a dedicated fleet and highly experienced team of professionals. Unlike other courier services, our business is solely focused on the healthcare community. Therefore, we fully understand the time-critical nature of your business and have specific expertise in specimen handling and transport. As a leader in our field, we provide same-day pick-up and delivery services to laboratories, hospitals and physicians throughout the United States while also offering a host of additional delivery solutions.



DEDICATED COURIERS. EXCEPTIONAL SERVICE.

Medifleet employs a unique **Dedicated Courier Program** that provides customers with added assurance in the quality and professionalism of the courier servicing their business. You'll never have an unfamiliar face coming to your door since the same courier is assigned to your business each and every day. Your dedicated courier knows your location, your staff, your clients and their staff, your delivery routes, your pick-up windows and your special needs. Our couriers quickly become an integral part of your operations and your team.

Training is key to the success of Medifleet's Dedicated Courier Program. And every one of our couriers receives extensive training in medical delivery processes and procedures. To work for us and for your company, our couriers must meet the following requirements

- Successful completion of thorough screening/background check
- Fully licensed, bonded and insured
- Comprehensive safety training
- Trained in biomedical sample handling, lab safety, and biohazard processes
- Compliant in OSHA, HIPAA and DOT regulations
- Chain of custody is maintained through entire pick-up and delivery process
- Equipped with blood and fluid spill kits
- Professionally attired in Medifleet or your company's uniform while prominently displaying I.D. badge

Our couriers are supported by an expert team of dispatchers – connected through some of the most advanced computer technology in our industry. To ensure the successful completion of your pick-up and delivery, detailed instructions, including route information and will call pick-ups, are sent via the Internet to our couriers' Nextel radios so they know where to go and when to go well in advance. Bar-code scanning and time-stamping are used for your package to ensure comprehensive tracking and tracing. Finally, dispatchers follow our couriers through a GPS System that pinpoints the courier's location and uses the internet to map out the best routes for your delivery.

The result: The status of your pick-up or delivery is never, ever in doubt.

A FLEET TO MEET YOUR NEEDS

In working with Medifleet, you are not just hiring a delivery service. You are hiring a dedicated team of delivery specialists who operate much like your in-house fleet – but without the headaches and the overhead. We provide significant cost advantages versus maintaining an in-house fleet, including savings on personnel expenses like salaries, overtime costs, health-care and retirement costs. Additionally, ongoing vehicle expenses such as lease payments, gas and tolls, parking expenses and insurance are avoided. The bottom line: Medifleet's dedicated fleet can significantly improve your bottom line.

Beyond the cost savings, perhaps the most significant advantage of Medifleet's dedicated fleet program lies in the fact that we deal with your courier issues so you don't have to. This lets you and your management team focus on what's really important – growing your business.



IN PARTNERSHIP WITH THE HEALTHCARE COMMUNITY

We understand that you have many different options when it comes to delivery services. Given this, Medifleet has pledged to provide our customers with exceptional value – value they cannot obtain from other courier services. This value is delivered in three key areas:

- **Customer-focused operations:** Since Medifleet's only customers are healthcare organizations, our business is fully dedicated to your business. Partnering with you, we use a consultative approach in developing customized delivery solutions to best meet your specific needs. With our extensive fleet of vehicles, you can grow your business without worrying about the restrictions of your in-house operations or a smaller fleet.
- **Unmatched professionalism:** Every individual at Medifleet is a true professional who is fully trained in, and dedicated to, medical transportation. We are proud of the fact that we have maintained an exceptional level of customer satisfaction – companies that hire us stay with us. Our couriers, dispatchers and customer service advisors are some of the finest in our industry because we believe you should expect nothing less.
- **Competitive pricing:** Medifleet complements our services with a highly competitive pricing structure designed to add further value. We also will continually look for new ways to help you save money on our services, including using a proprietary route planning program designed for added cost-effectiveness.

HOW CAN MEDIFLEET HELP YOUR BUSINESS

With years of experience working with healthcare companies, Medifleet can provide you with a true customized solution designed to meet your company's specialized delivery needs. Let one of our expert industry consultants show you how.

We invite you to contact us at **(888) 479-1218** or **info@medifleet.com**. Our consultant will work with you to fully assess your company's needs and develop a comprehensive service program designed to best meet these needs.

Medifleet. Dedicated delivery solutions for healthcare organizations.



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